



INTERIOR COMMUNITY SERVICES

...ENRICHING LIVES

2015 ANNUAL REPORT

AT INTERIOR COMMUNITY SERVICES WE VALUE:
INITIATIVE, STRENGTH, SELF DETERMINATION, COMMUNITY, RESPECT, DIVERSITY,
STEWARDSHIP

PROVIDING SERVICES TO THE COMMUNITY

A MESSAGE FROM THE CEO

Kelly Kelland, Chief Executive Officer

Interior Community Services (ICS) continued to grow substantially in all program areas in 2015. The year began with the hiring of Nicole Arnould as the Director of Youth Services. Some additional highlights from the very busy year are as follows:

- ICS, in partnership with ARC Programs from Kelowna, commenced providing youth justice services to Kamloops and Lillooet.
- ICS became the host agency for the Away Home Project, providing a home and supports to homeless youth. Katherine McParland was hired as the Away Home Project Manager.
- Our Community Living programs relocated to a newly renovated space in the Desert Gardens building on Seymour St. The new beautiful space is warm, comfortable, and easily accessible for our many program participants.
- The Youth Street Outreach office was relocated to a newly renovated space at 408 Seymour St.

ICS has a rich history defined by a commitment to service community and we are consistently inspired by the leadership of the people and partnerships that inspire us. I am grateful to staff, volunteers, and our Board of Directors, as well as our community partners, funders and supporters for all we have accomplished in 2015.



REFLECTING ON 2015

A MESSAGE FROM THE BOARD PRESIDENT

Tracy Hoot, President of the Board

Once again it is time to highlight some of Interior Community Services (ICS) successes for the past year.

A number of our successes in 2015 could not be possible without the support of our funders, stakeholders, and community partners. Our dedicated staff and volunteers worked tirelessly to address community needs through events such as 'Cool to be Kind' week, Home Depot Orange Door Project, Canadian Tire Jump Start, 'Drag 'Show, Raise a Reader, Spelling Bees, and 'Overlander Days'. The funds raised from these events have helped to enrich the lives of those in our community.

A major event this year was the relocation of the Community Living programs to Desert Gardens. Our program residents were openly welcomed by the Desert Gardens community and have enjoyed attending their programs in such a bright and cheery environment. Community support for the 'A Way Home Project', a plan to end youth homelessness, continued to grow this past year. Additional funding from community partners has helped to provide services and housing to youth.

Interior Community Services continues to address community needs by implementing new programs for our community members. Kamloops residents have benefited from the expansion of our Community Garden and Community Kitchens initiatives. The newest addition, West Riverside Community Garden, was well received by the community and allowed Kamloops residents to rent a plot in order to grow nutritious and healthy produce. Another much needed program for youth, the Youth Justice program, began operations in Kamloops and Lillooet.

In Merritt, Interior Community Services continues to expand. Our contractual relationship with Community Living British Columbia has successfully allowed us to provide community inclusion services for adults experiencing developmental disabilities.

Finally, the Board wishes to recognize the contribution of Ayla Salyn, a past volunteer who served as a member of the Board of Directors for ICS. In addition, I would like to extend a warm welcome to our newest Board member, Everett Hoisington.

Tracy Hoot President	Leigh Moore Vice-President	Sushma Pleded Secretary
Mack Kanigan Treasurer	Ron Maguire Director	Ray Jolicoeur Director
Vern Frudd Director	Bob Smillie Director	George Campbell Director
	Everett Hoisington Director	

MISSION STATEMENT: Interior Community Services enriches the lives of individuals and families by providing integrated family support, individual life skills development and safe nurturing home environments designed to assist people to live to their potential in the community.

OUR PROGRAMS & SERVICES

Child, Youth and Family Support Programs

Early Childhood

Baby's Head Start
Early Connections
Families First / Mother Goose
First Steps
Healthy Beginnings



ICS Merritt:

Merritt Children & Youth with Special Needs
Merritt Family Preservation
Merritt Family Service Program
Merritt Supervised and Supportive Visitation
Healthy Beginnings
Safe Spaces
Teen Centre
Youth Justice



ICS Ashcroft:

Together for Safety: Ashcroft's Violence
Intervention Project



Youth & Family Support

Family Service Program &
Family Development Response
In-Office Family Counseling
Parenting Attachment & Individual Development
Residential Youth Mentorship/Reconnect
Safe Spaces
Kamloops Youth Shelter
Supervised & Supportive Visitation
Support to Family Care Network
Transitional Support to Children
Youth Coaching Partnership
Youth Street Outreach
Youth Transitional Housing
Literacy Outreach

ICS Lillooet:

Aboriginal Child & Youth Mental Health
Lillooet Family Service Program
Lillooet Children & Youth with Special Needs
School-Based Mental Health
Community Inclusion
Youth Justice Services (ISSP)

Community Living Services

ICS offers a range of services to children, youth and adults who have emotional, physical and developmental disabilities. These services include residential, life skills and day program opportunities in a variety of settings.

Community Living Programs

Community Inclusion (Kamloops & Merritt)
Options and Opportunities
Skill Development
Home Support

Community Living Residential Services

Barriere House
Centennial House
Desmond House
River House



Good Food Organization Programs

Meals on Wheels
Community Kitchens
Community Gardens
Public Produce
Food Fit

Other Services

Counselling Services
Critical Incident Response
Non-Violent Crisis Prevention Training
ASIST Training
Supervised & Supportive Visitation Fee for Service



Affordable Housing

Spencer Court
Stokstad Place
Seymour Apartments
Brock Duplexes
Glenfair Seniors Housing
Illahee Seniors Housing (Chase)



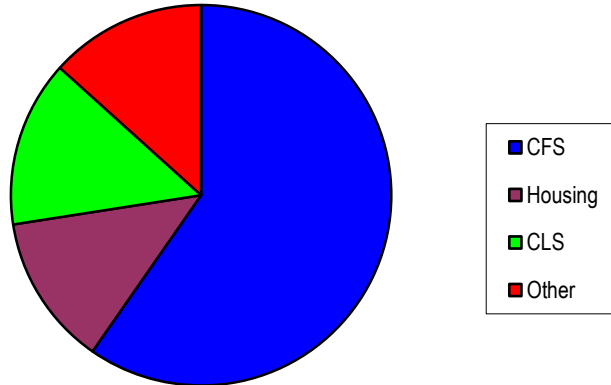
ICS is the Host Agency for:

Make Children First
Kamloops Early Language & Literacy Initiative
Youth Homelessness – A Way Home Project

OUR FINANCIAL PICTURE

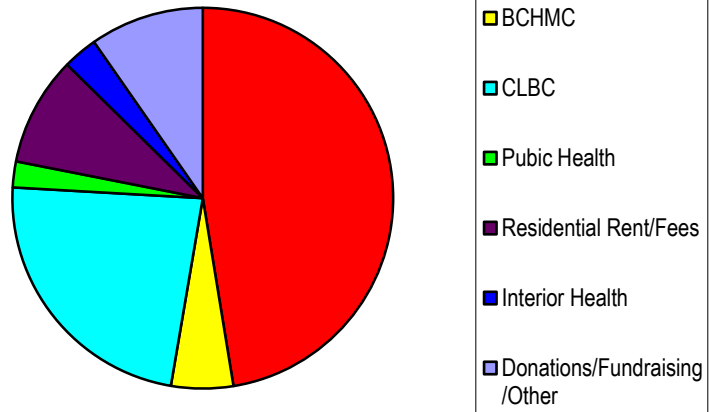
Revenue By Area of Service Delivered

Financial Support for Interior Community Services stems from a number of long term partnerships that continue to grow.



Revenue By Source

Where the financial support goes:
 Direct Program Costs 77.44%
 Housing and Facility Costs 15.60%
 Community Development and Administration 6.96%



MCFD – Ministry of Children and Family Development
 BCHMC – BC Housing Management Corporation
 CLBC – Community Living BC

Statement of Operations

	2015
Revenue	11,409,854
Expenditures	
Direct Program Expenses	8,540,704
Facilities Expenses	1,720,973
General and Administration Expenses	<u>767,693</u>
Total Expenses	<u>11,029,370</u>
<u>Surplus (deficit) for this year</u>	<u>\$380,484</u>

HONOURING OUR PARTNERSHIPS

INTERIOR COMMUNITY SERVICES IS PROUD TO ACKNOWLEDGE OUR
MANY PARTNERS

Funding Partners:

B.C. Housing Management Corporation
 Citizens of Kamloops
 City of Kamloops
 City of Merritt
 Community Food Centre's Canada
 Community Living British Columbia
 Human Resources and Skill Development Canada
 Interior Health Authority
 Kamloops Home Depot
 Kamloops Home Hardware
 Kamloops Honda

Kamloops Kiwanis
 Ministry of Children and Family Development
 New Horizons
 Public Health Agency of Canada
 RBC Foundation
 Rotary Clubs of Kamloops and Merritt
 Stollery Foundation
 Subway (Kamloops)
 TD Canada Trust
 United Way

Service Delivery Partners:

ARC Programs Ltd. (Kelowna)
 ASK Wellness Society
 Boys and Girls Club
 Canadian Mental Health Association
 Child & Youth Mental Health
 Community Corrections
 Elizabeth Fry Society
 Family Tree
 Interior Indian Friendship Society
 John Howard Society
 Kamloops Boys and Girls Club
 Kamloops Food Bank
 Kamloops Food Policy Council
 Kamloops Native Housing Society
 Kamloops Regional Correctional Centre

Kamloops Sexual Assault Center
 Kamloops United Church
 Kelson Property Management Company
 Lii Michif Optisemiwak Child, Family and Community Services
 Ministry of Social Development and Innovation
 Mt Paul United Church
 Phoenix Center
 RCMP
 School District #73 & #58
 Secwepemc Child & Family Services
 Thompson Rivers University
 Vista Community Services
 Volunteer Kamloops
 White Buffalo Health Society
 Work BC/YMCA

Professional Associations:

B.C. Federation of Foster Parents Association
 Commission on Accreditation of Rehabilitation Facilities
 Community Food Centers Canada
 Community Social Service Employer's Association
 Federation of Aboriginal Foster Parents
 Federation of Child and Family Services of British
 Columbia
 Kamloops Chamber of Commerce
 Salvation Army

Interior Community Services was successful in achieving another 3 year accreditation until October 2018 through the Commission on Accreditation of Rehabilitation Facilities (CARF). Accreditation means the community can be assured ICS is committed to offering quality service to individuals and families we serve and the programs offered meet or exceed international guidelines focused on service excellence.



THANK YOU TO ALL BUSINESSES, FOUNDATIONS, SERVICE ORGANIZATIONS AND THE COMMUNITY AT LARGE THAT CONTINUE TO SUPPORT US THROUGH THEIR MANY DONATIONS EITHER BY FUNDS OR GIFTS IN KIND!