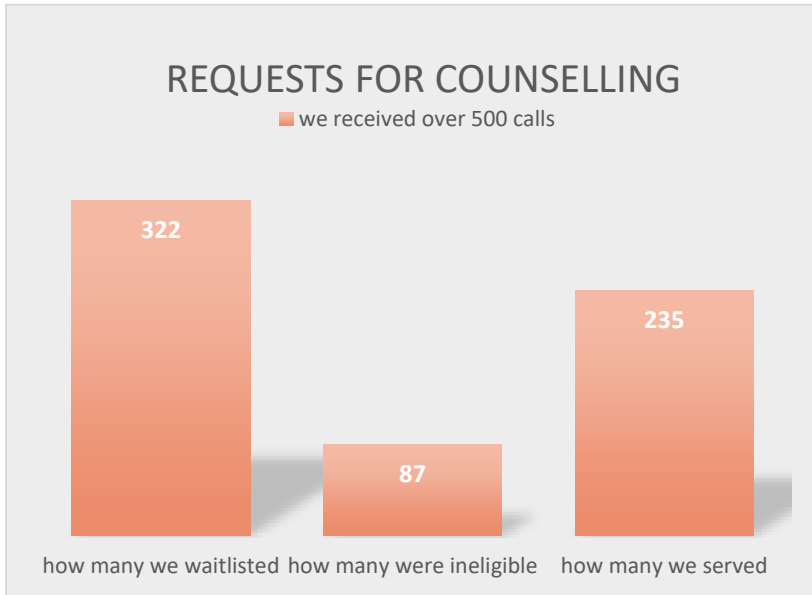


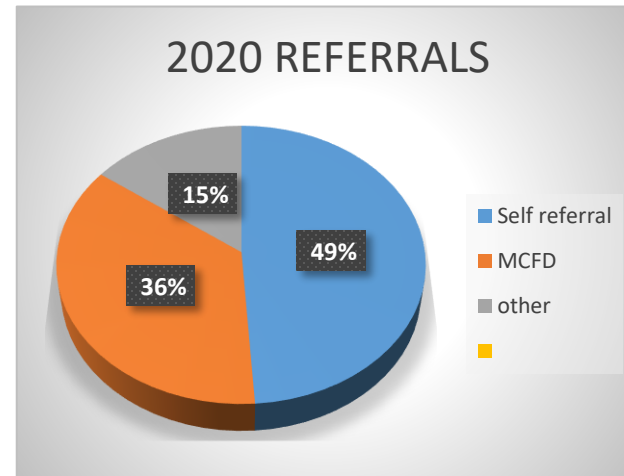


In Office Counselling 2020

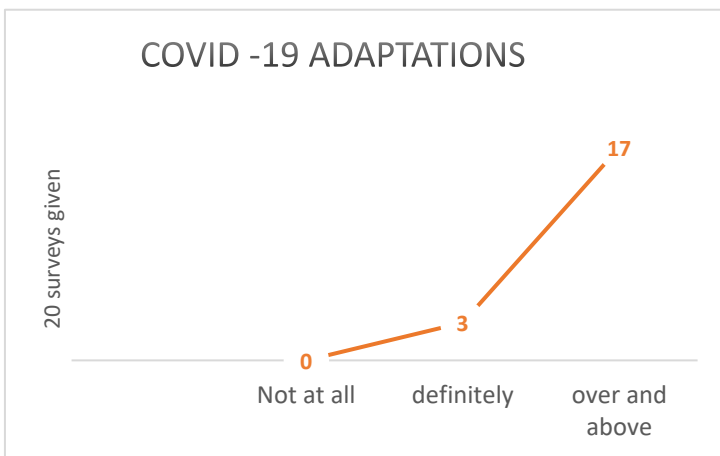


87 of those 322 calls for service in 2020 who were waitlisted for our program initially, were identified as ineligible but were supported by our staff to engage with other services, such as their own employment assistance benefits plan, Crime Victims Assistance funding, First Nations Health Authority funding, sliding scale or pro-bono private therapists, or other eligible community programs.

235 families were served in 2020



Folks are accessing our program the most by referring themselves. Second to self-referrals, most of our referrals are from MCFD.



Covid-19 response and adaptations client feedback survey results for our program was overwhelmingly positive this year.