



# INTERIOR COMMUNITY SERVICES

...ENRICHING LIVES

2016 ANNUAL REPORT

AT INTERIOR COMMUNITY SERVICES WE VALUE:  
INITIATIVE, STRENGTH, SELF DETERMINATION, COMMUNITY, RESPECT, DIVERSITY,  
STEWARDSHIP

# PROVIDING SERVICES TO THE COMMUNITY

## A MESSAGE FROM THE CEO

**Kelly Kelland, Chief Executive Officer**

2016 had an intentional focus on collaborating with other community groups and non-profit organizations to come together and share common goals to build and strengthen community.

The downtown Community Living Center and the purchase of Mt. Paul United Church are two examples of community coming together to work in the best interest of the persons served. We are incredibly excited about the opportunity to collaborate for success where children, youth, adults and families thrive in community.

We are tremendously thankful for the dedication and passion of our Board members, staff and volunteers. The generosity of our funders and donors, our relationships with service clubs, local chambers of commerce and government at all levels.

Warm regards,

Kelly Kelland



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**INITIATIVE...**

As in previous years, Interior Community Services (ICS) has been busy developing, expanding, and delivering programs, hosting fundraising events, and fostering community partnerships. Many of our successes in 2016 were made possible through the support of our funders, stakeholders, and community partners.

A highlight for ICS this year was being nominated, and then recognized as a finalist for the Chamber of Commerce Non-Profit Award. This nomination was significant for ICS as this honor gives credibility and recognition to the work that ICS does in our community. Another major event this year for ICS was the purchase of the Mount Paul United Church building. This space will be used to expand food security in the community through the creation of a community food centre, helping to centralize current offerings of food programs.

While it is difficult to list all the events hosted by ICS, many projects that staff and volunteers organized in 2016 included events such as the Cool to be Kind Chili Lunch, Home Depot Orange Door Project, Canadian Tire Jump Start, the 'Too Fabulous Drag Show', Raise a Reader, Spelling Bees, 'Overlanders Day' and Boogie the Bridge. The funds raised from fundraising events have helped to enrich the lives of those in our community through program services and delivery.

On a final note, the Board wishes to acknowledge the contribution of our dedicated staff and volunteers who work tirelessly to make ICS the successful organization it is. Each success is a direct result of our staff and volunteer's dedication and commitment to serving the needs of our community members. In addition, I would like to extend a warm welcome to our newest Board member, Kaitlyn Cumming.

<b>Tracy Hoot</b> President	<b>Leigh Moore</b> Vice-President	<b>Sushma Plested</b> Secretary
<b>Mack Kanigan</b> Treasurer	<b>Ron Maguire</b> Director	<b>Ray Jolicoeur</b> Director
<b>Vern Frudd</b> Director	<b>Bob Smillie</b> Director	<b>George Campbell</b> Director
	<b>Everett Hoisington</b> Director	

# OUR PROGRAMS & SERVICES

## Child, Youth and Family Support Programs

### Early Childhood

Baby's Head Start  
Early Connections  
Families First / Mother Goose  
First Steps  
Healthy Beginnings



### ICS Merritt:

Merritt Children & Youth with Special Needs  
Merritt Family Preservation  
Merritt Family Service Program  
Merritt Supervised and Supportive Visitation  
Healthy Beginnings  
Safe Spaces  
Teen Centre  
Youth Justice



### ICS Ashcroft:

Together for Safety: Ashcroft's Violence  
Intervention Project



### Youth & Family Support

Family Service Program &  
Family Development Response  
In-Office Family Counseling  
Parenting Attachment & Individual Development  
Residential Youth Mentorship/Reconnect  
Safe Spaces  
Kamloops Youth Shelter  
Supervised & Supportive Visitation  
Support to Family Care Network  
Transitional Support to Children  
Youth Coaching Partnership  
Youth Street Outreach  
Youth Transitional Housing  
Literacy Outreach

### ICS Lillooet:

Aboriginal Child & Youth Mental Health  
Lillooet Family Service Program  
Lillooet Children & Youth with Special Needs  
School-Based Mental Health  
Community Inclusion  
Youth Justice Services (ISSP)

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SELF DETERMINATION...

disabilities. These services include residential, life skills and day program opportunities in a variety of settings.

### Community Living Programs

Community Inclusion (Kamloops & Merritt)  
Options and Opportunities  
Skill Development  
Home Support



### **Good Food Organization Programs**

Meals on Wheels  
Community Kitchens  
Community Gardens  
Public Produce  
Food Fit

### **Other Services**

Counselling Services  
Critical Incident Response  
Non-Violent Crisis Prevention Training  
ASIST Training  
Supervised & Supportive Visitation Fee for Service



### **Affordable Housing**

Spencer Court  
Stokstad Place  
Seymour Apartments  
Brock Duplexes  
Glenfair Seniors Housing  
Illahee Seniors Housing (Chase)

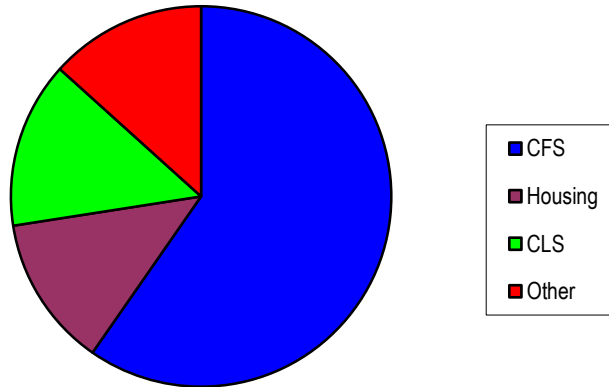


### **ICS is the Host Agency for:**

Make Children First  
Kamloops Early Language & Literacy Initiative  
Youth Homelessness – A Way Home Project

## Revenue By Area of Service Delivered

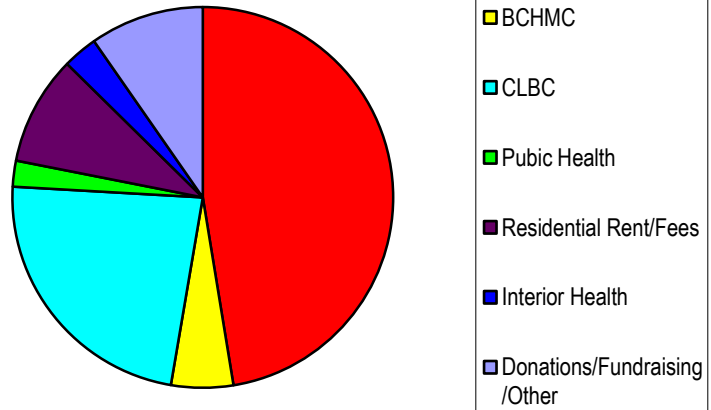
Financial Support for Interior Community Services stems from a number of long term partnerships that continue to grow.



## Revenue By Source

### Where the financial support goes:

Direct Program Costs	77.44%
Housing and Facility Costs	15.60%
Community Development and Administration	6.96%



MCFD – Ministry of Children and Family Development  
 BCHMC – BC Housing Management Corporation  
 CLBC – Community Living BC

## Statement of Operations

	2016
Revenue	11,409,854
Expenditures	
Direct Program Expenses	8,540,704
Facilities Expenses	1,720,973
General and Administration Expenses	<u>767,693</u>
Total Expenses	<u>11,029,370</u>
<u>Surplus (deficit) for this year</u>	<u>\$380,484</u>

### Funding Partners:

B.C. Housing Management Corporation  
 Citizens of Kamloops  
 City of Kamloops  
 City of Merritt  
 Community Food Centre's Canada

Kamloops Kiwanis  
 Ministry of Children and Family Development  
 New Horizons  
 Public Health Agency of Canada  
 RBC Foundation

### Service Delivery Partners:

ARC Programs Ltd. (Kelowna)  
ASK Wellness Society  
Boys and Girls Club  
Canadian Mental Health Association  
Child & Youth Mental Health  
Community Corrections  
Elizabeth Fry Society  
Family Tree  
Interior Indian Friendship Society  
John Howard Society  
Kamloops Boys and Girls Club  
Kamloops Food Bank  
Kamloops Food Policy Council  
Kamloops Native Housing Society  
Kamloops Regional Correctional Centre

Kamloops Sexual Assault Center  
Kamloops United Church  
Kelson Property Management Company  
Lii Michif Optisemiwak Child, Family and Community Services  
Ministry of Social Development and Innovation  
Mt Paul United Church  
Phoenix Center  
RCMP  
School District #73 & #58  
Secwepemc Child & Family Services  
Thompson Rivers University  
Vista Community Services  
Volunteer Kamloops  
White Buffalo Health Society  
Work BC/YMCA

### Professional Associations:

B.C. Federation of Foster Parents Association  
Commission on Accreditation of Rehabilitation Facilities  
Community Food Centers Canada  
Community Social Service Employer's Association  
Federation of Aboriginal Foster Parents  
Federation of Child and Family Services of British Columbia  
Kamloops Chamber of Commerce  
Salvation Army

*Interior Community Services was successful in achieving another 3 year accreditation until October 2018 through the Commission on Accreditation of Rehabilitation Facilities (CARF). Accreditation means the community can be assured ICS is committed to offering quality service to individuals and families we serve and the programs offered meet or exceed international guidelines focused on service excellence.*



**THANK YOU TO ALL BUSINESSES, FOUNDATIONS, SERVICE ORGANIZATIONS AND THE COMMUNITY AT LARGE THAT CONTINUE TO SUPPORT US THROUGH THEIR MANY DONATIONS EITHER BY FUNDS OR GIFTS IN KIND!**

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**STEWARDSHIP...**