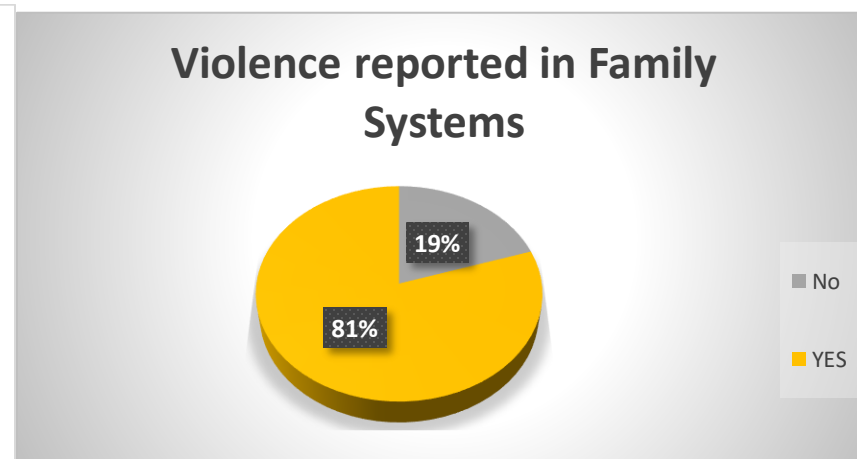
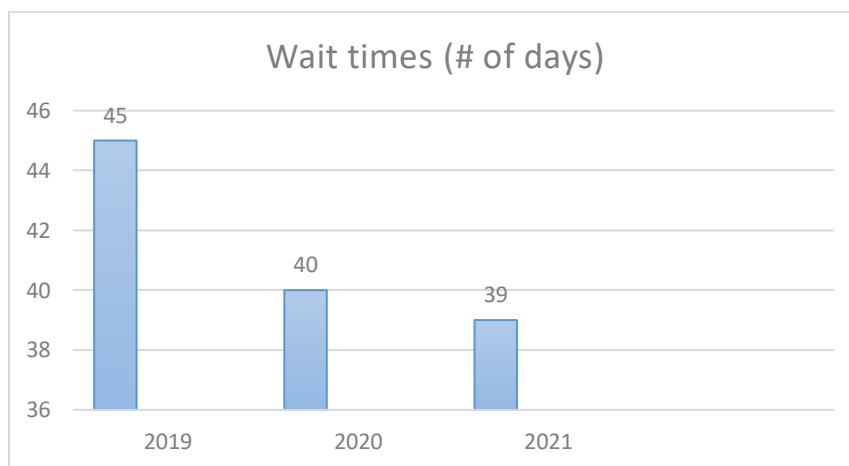


IMPACT STATEMENT 2021

In Office Counselling Program



The wait times for service have decreased between 2019 and 2021 and ways to reduce wait times will continue to be a priority for the program. Violence was reported in more family systems than was reported in the previous year. This could be attributed to the enhanced assessment questions in the pre-screening, ongoing assessments for violence in family systems and/or BC Risk Assessments being attached to MCFD referrals.